

Privacy policy

Your personal data:

What we need

Walfs Web Lab Ltd will be known as the 'controller' of the personal data you provide to us. We only collect basic personal data about you which does not include any special types of information or location based information.

It does however include

- Name
- Email
- Phone
- Company name

Why we need it

We need to know your basic personal data in order to provide you with notice writing and analysis services in line with this overall contract. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

The web forms will collect information upon submission, we then use this information in order to contact yourself as per your request.

If the nature of your enquiry is to obtain a quote, then we will also store your information on our CRM system in order to follow up and provide the best service we can.

Consent to collect this data is obtained at the point of data submission via a checkbox on the contact form.

What we do with it

All the personal data we process is handled by our staff in the UK, however for the purposes of IT hosting and maintenance this information is located on servers within the The United Kingdom and the USA. No 3rd parties have access to your personal data unless the law allows them to do so.

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

We would however like to use your name and email address to inform you of our future offers and similar products. This information is not shared with third parties and you can unsubscribe at any time via phone or email.

Do you transfer data outside the European economic area (eea)?

We do not transfer any data outside of the EEA

How long we keep it

We are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 6 years after which time it will be destroyed. Your information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive this information. Please contact via the details at the end of the policy if you wish to have your details destroyed.

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact Walfs Web Lab Ltd who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

How to get in touch with us?

If you would like to contact our Data Controllers then please contact either Emma Boyle or Kieran Boyle using the details below:

Walfs Web Lab Ltd

Unit 7, Office 1
123 Pearce Way
Gloucester
GL2 5YD

Info@walfsweblab.com

07709 129583